



Backwoods gladly accepts returns of unworn, unwashed, or defective merchandise within 60 days of original purchase for a full refund. Refunds must be accompanied by the original receipt and will be made in the form of the original payment. This action will be handled by our warehouse only.

Ship it Back

We want to make it easy. Simply contact us by email at help@backwoods.com or by phone at **877-331-4255** to issue a pre-paid FedEx return label. Once you have printed the label and placed it on your return package, drop it off at any Kinkos or Fedex locations. No Postage is necessary! \$10 will automatically be deducted from your total credit. Your return will be processed within 48 hours of receiving your shipment.

FedEx pre-paid return label is provided to you solely for your convenience. You may opt to use a shipping method of your choice. **All Returns must be sent back to following address:**

Backwoods Equipment
 ATTN: Online Returns
 #9 Fountain Grass Dr.
 Lake St. Louis, MO 63367

In Store Exchanges

Live near one of our store locations? Simply walk in to any of our store locations with your order and make an exchange.

Return / Exchange Instructions

1 Give us some information about yourself:

Your Name _____ Your Order Number _____

Keep informed of the status of your return: Enter your email here: _____

Want your new order now? Order at www.backwoods.com or call us at 877-331-4255 today!

2 How would you like us to process your return? Original Payment Exchange Store Credit

3 If making an exchange, please fill in the information below:

Ship To Address (if different from original order): Name _____

Street _____

City/Zip _____

4 Visa, MC, Discover or Amex number if any difference owed,

Credit Card #

CVV

Exp. Date

You deserve the best products and service every time you shop. Thank you for sharing the reason for your return below:

| Return Merchandise | | | | |
|--------------------|-------|------|-------|------|
| Reason Code | SKU | Size | Color | Qty. |
| Example 10 | 99074 | M | Khaki | 1 |
| | | | | |
| | | | | |
| | | | | |

Exchanging by mail? Order your new items here:

| New Order | | | |
|-----------|------|-------|------|
| SKU | Size | Color | Qty. |
| | | | |
| | | | |
| | | | |

*You can find the SKU by adding an item to the cart.

Return Reason Codes

FIT

- | | |
|------------------|------------------|
| TOO SMALL | TOO LARGE |
| 10 Overall | 20 Overall |
| 11 Length | 21 Length |
| 12 Width/Hip | 22 Width/Hip |
| 13 Waist | 23 Waist |
| 14 Chest/Bust | 24 Chest/Bust |

EXPECTATION

- 30 Not as described/pictured
- 31 Did not like color/style
- 32 Did not like fabric
- 33 Did not look good on me
- 34 Changed mind

DEFECTIVE

- 35 Performance/Durability
- 36 Construction/Materials

If defective, briefly describe in the space below.

SERVICE

- 37 Arrived too late
- 38 Wrong item shipped

Your return comments matter!

Please write them in the space below.